LUXREN CAPITAL

PRIVACY POLICY

Valentis Markets

1. Our Commitment to You

Luxren Capital is the brand name of Valentis Markets (hereinafter referenced as the "Company" or "Luxren Capital") which is a Company regulated as an Investment Dealer by the Financial Services Commission of Mauritius under license number GB21026812.

The Company offers its services via its regulated domains:
https://www.luxrencapital.com/en/, https://www.luxrencapital.net/en/
https://www.luxrencapital.io/en/ and https://www.luxrencapital.co/;

We understand the importance of maintaining the confidentiality and privacy of Your Information. By entrusting us with your information, we would like to assure you of our commitment to keep such information private. We have taken measurable steps to protect the confidentiality, security and integrity of Your Information.

2. Collection of Information

If you decide to apply to open an account with us and hence become our Client there is certain information that we will require from you in order to do so.

We may collect Your Information directly from you (in your completed Account Opening Application Form or other way) or from other persons including, for example, credit reference agencies, fraud prevention agencies, banks, other financial institutions, third authentication service providers and the providers of public registers. This information includes but is not limited to personal details such as name, address, date of birth, contact details, payment details, including credit card, debit card and bank account details, and other necessary financial information.

We may also collect your Information in regard to your use of our website(s), such as pages visited, frequency, duration of visit and trading activities.

From time to time, we may also request further information to help us improve our Service to you (if you are our Client) or our activities (if you are our Provider for Trading Data) under our relevant Agreement, as the case may be, or comply with Applicable Regulations.

3. Use of the Information

We will use, store, process and handle Your Personal Information (in case you are a natural person) in connection with the furthering of the Agreement between us.

Your Information (not in the public domain or already possessed by us without a duty of confidentiality) which we hold is to be treated by us as confidential and will not be used for any purpose other than in connection with the provision, administration and improvement of

our Services to you or the furthering of our Agreement between us, establishing and managing your account or a relationship between us, reviewing your ongoing needs, enhancing customer service and products, giving you ongoing information or opportunities that we believe may be relevant to you, improving our relationship, anti-money laundering and due diligence checks, for research and statistical purposes and for marketing purposes (according to the Agreement between us), as applicable.

4. **Contacting You**

We may, for the purpose of administering the terms of our Agreement between us, from time to time, make direct contact with you by telephone, fax, email, or post.

We or any of our Affiliates of the Company or any other company in our group, may make contact with you from time to time, by telephone, fax, email or post for marketing purposes to bring to your attention products or services that may be of interest to you or to conduct market research.

5. **Disclosure of Information**

Under the Agreement between us, we have the right to disclose Your Information (including recordings and documents of a confidential nature, card details) in certain circumstances. According to the Agreement between us, Your Information may be disclosed:

(a) Where required by law or a court order by a competent Court;

(b) Where requested by our Supervising regulatory authority having control or jurisdiction over us or you or our associates or in whose territory we have Clients or Providers, as applicable;

(c) To relevant authorities to investigate or prevent fraud, money laundering or other illegal activity;

(d) A Broker so as to execute your Instructions or Orders and for purposes ancillary to the provision of our Services to you as our Client;

(e) To credit reference and fraud prevention agencies, third authentication service providers, banks and other financial institutions for credit checking, fraud prevention, anti- money laundering purposes, identification or due diligence checks of you. To do so they may check the details you supplied against any particulars on any database (public or otherwise) to which they have access. They may also use your details in the future to assist other companies for verification purposes. A record of the search will be retained by us;

(f) To our professional advisors provided that in each case the relevant professional shall be informed about the confidential nature of such information and commit to the confidentiality herein obligations as well;

(g) To other service providers who create, maintain or process databases (whether electronic or not), offer record keeping services, email transmission services, messaging services or similar services which aim to assist us collect, storage, process and use Your Information or get in touch with you or improve the provision of our Services or activities under the Agreement between us;

(h) To data reporting service providers;

(i) To other service providers for statistical purposes in order to improve our marketing, in such a case, the data will be provided in an aggregate form.

(j) To market research call centers that provide telephone or email surveys with the purpose to improve our Services or activities, but only contact details. For the avoidance of doubt no payment details such as but not limited to credit card, debit card and bank details will be transmitted;

(k) Where necessary in order for us to defend or exercise our legal rights to any court or tribunal or arbitrator or Ombudsman or governmental authority, as the case may be;

(l) At your request or with your consent;

(m) To our Affiliates or any other company in our group excluding payment details such as but not limited to credit card, debit card, and bank account details.

(n) To our employees so as to exercise their duties to further the Agreement between us, or to assure the efficient functioning of our Platform, the Automatic Orders and the Trading Data functions.

6. How we share your information

We may share and process your personal data with other companies within our corporate group, such as Tranzacta Services Ltd, where necessary for the purposes described in this Privacy Policy, including internal administration, service provision and business operations.

Such processing will be carried out on the basis of legitimate interests in operating an efficient and integrated business, or other applicable legal bases under relevant data protection laws.

Tranzacta Services Limited is a Cyprus entity, with Registration number HE444503 and registered address located at Agias Fylaxeos 86, R.L.G. Georgiades, second Floor, Flat 201, 3025, Limassol, Cyprus.

7. **Safeguard Measures**

Your Information is stored on secure servers.

We limit access of Your Information only to those employees or partners that need to know the information in order to enable the carrying out of the Agreement between us.

We have procedures in place regarding how to safeguard and use Your Information, for example by requesting our Affiliates and employees to maintain the confidentiality of Your Information.

We will not keep Your Information for any longer than is required. In many cases, information must be kept for considerable periods of time. Retention periods will be determined taking into account the type of information that is collected and the purpose for which it is collected, bearing in mind the requirements applicable to the situation and the need to destroy outdated, unused information at the earliest reasonable time. In any event, we will keep Your Information for the duration of applicable Limitation of Actions Laws as a minimum.

While we will use all reasonable efforts to safeguard Your Information, you acknowledge that the use of the internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal data transferred from you, or to you via the internet.